

Nexus Help

This is information about a general fix for the 'white screen' phenomena in Nexus.

If after a period of time you are unable to log into Nexus you may wish to try the following:

PC Users:

Click "show details"

A white screen will appear

Click in that white screen

Hold down

<Ctrl><Alt><End>

Note not <delete> but <end>!

Click on logoff and then try using nexus again

Mac Users:

The process is identical but instead of

<Ctrl><Alt><End>

Use <Fn><CTRL><ALT><Backspace>